

## IB GROUP TERMS – El Dorado Resorts - How to Book

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### HOW TO BOOK

- Send an email to our group coordinator Ms Estefania to: [groups5@grupolomas.com](mailto:groups5@grupolomas.com) with CC to: [gestorgrupos2@grupolomas.com](mailto:gestorgrupos2@grupolomas.com) and yourself
- Email Subject: iBumerang Group – Booking request
- In the email include the following info:
  - Full name of the guests as on passport (if multiple – name all)
  - Check in date
  - Check out date
  - Chosen hotel (El Dorado Royale, ElDorado Casitas, Generations Riviera Maya - *if traveling with a child, stay in Generations Riviera Maya resort is the only option*)
  - Number of rooms needed & chosen room type

In response to your email request a response will come through with payment link for the % of the value of your booking and additional information. Subject to when booking is being made, the applicable % will change, as per schedule provided below:

- Initial deposit of 10% must to be paid at the time of making the reservation.
- 2nd payment of 40% of the total balance is due 60 days prior to Group arrival (May 17th, 2024)
- 3rd payment of 50% of the total balance is due 15 days prior to Group arrival (June 14th, 2024)